

capQuest

Debt Recovery

Our Ref: X50980

02 April 2009

3(6) /

Mr Ronnie Schiemann
Credit Clear Services
17 Basepoint Business Centre
Aviation Park West
Christchurch
Dorset
BH23 6NW

06 APR 2009

Dear Mr Scheimann

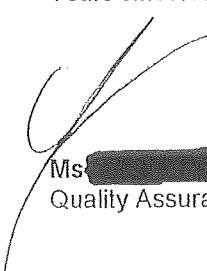
Re: Ms [REDACTED] Acc No. [REDACTED]

I write in response to your letter dated 26 March 2009 and further to my letter dated 19 February 2009.

As advised in my letter dated 19 February 2009 CapQuest re-requested a copy of [REDACTED] Agreement directly from Halifax Bank of Scotland upon your request. However, CapQuest have been notified by Halifax that a copy of Ms [REDACTED] Agreement is no longer available and therefore CapQuest have made the decision to close the account on their system and Ms [REDACTED] will receive no further correspondence regarding this account.

Please accept my apologies for any inconvenience this may have caused Ms [REDACTED]. Should you wish to discuss this matter further please contact me on [REDACTED].

Yours sincerely


Ms [REDACTED]
Quality Assurance Officer